



Dapper Dog Grooming Pawlor, Inc.

Matted Release Form

This form acknowledges how we plan to resolve your pet's matting issue. Mats can range from small tangles to severe clumps all over the body, known as "cast matting."

Below are the options for removing the matting.

What Is Matting & Why Is it Dangerous

Heavy matting can be even more of a problem for a dog than expected. Matted hair can hold tears, feces, and urine next to the skin, causing irritation, pain, and potential skin infections. If left for a long time, it can cause hyperpigmentation (darkening of the skin) and/or hyperkeratosis (elephant skin). Heavily matted hair can change a dog's movement, cut off circulation, or hide infected wounds.

De-Matting Treatments

Dapper Dog Grooming Pawlor Inc. does not wish to cause serious or undue stress to your pet, and will not continually de-mat/brush out your pet for you if we deem it will be painful for them. Options for mat removal include clipping shorter than normal, shaving, spot shaving, brushing out, and de-matting. We will explain the different treatments and present you with the available options. In severe cases, we may refer you to a veterinarian for care.

When necessary, shaving a heavily matted dog may be the only option. Removing a heavily matted coat includes risks of nicks, cuts, or abrasions due to warts, moles, or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin, allowing mold, fungus, or bacteria to grow, exposing skin irritations that existed before the grooming process.

After Effects of Mat Removal

The effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations, hematomas or abrasions, and failure of the hair to re-grow. Shaving double-coated dogs can permanently damage their coats. In some cases, pets may also exhibit brief behavioral changes (lethargy, body rubbing, back rolling, licking, hiding, etc.). Extra monitoring of your pet's behavior is encouraged and may be required.

Hot spots, eczema, parasites, wounds, or worse may be uncovered. Removing the matting also allows your pet to reach all the itchy areas it was previously unable to reach. Do not allow your pet to scratch, lick, chew, or rub itself on the carpet or furniture. If you allow this, your pet may cause further, painful damage to its skin and large vet bills for you.

Prevention

Dead, loose hairs should be removed through regular brushing at home. This is especially important for long-haired pets and pets that shed seasonally. Brushing aerates the skin and is essential to maintaining a healthy coat. Regular grooming is essential in your pet’s care and health. Brushing also aerates the fur and skin. Regular grooming appointments should be made every 4-6 weeks to prevent matting and keep the skin and fur healthy.

De-Matting Charges & Estimates

Mat removal requires a high level of skill and patience, so we likely need to add extra time for the grooming process. Additional costs will be associated with removing matting. We will provide you with an estimate; however, depending on several factors, the cost may change. We have outlined the costs and variable factors below.

The fees associated with this process are in addition to the regular grooming price. Any fees incurred are a one-time cost associated with removing the matting and maintaining your pet’s coat. We will only charge for services we consider safe for your pet. Fees cover additional time for grooming, wear and tear on our equipment, specialized products needed, and clean up. Please note that estimated total costs can change due to circumstances, such as coat condition, temperament, or time needed for the process.

De-matting / Brushing out knots: \$1.00 per minute

Shaving: Small dog: \$10-20

Medium dog: \$15-25

Large Dog: \$25-50

Resolution Determined:

Estimated De-Matting Cost: \$_____

Estimated Total Cost (including regular grooming services): \$_____

By signing, I agree that all information regarding my pets' condition has been thoroughly presented. I understand the risks involved and agree that Dapper Dog Grooming Pawlor Inc. is not to be held responsible, financially or otherwise, for any occurrence mentioned above.

Owner’s Name [print]

Owner’s Signature

Date